

ARKANSAS RESOURCE GUIDE



U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



ARKANSAS STATE EMERGENCY MANAGEMENT

Contact Information:

Building 9501 Camp Joseph T. Robinson North Little Rock, AR 72199

Phone: 501-683-6700

<https://www.adem.arkansas.gov/>



TWITTER

FACEBOOK

https://twitter.com/AR_Emergencies

<https://www.facebook.com/ARemergencies/>



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/arkansas>

ARKANSAS FLOODING JULY 2019

ARKANSAS RESOURCE GUIDE

63rd Readiness Division

Address: 10949 Aerospace Dr., Houston, TX, 77034

Family Programs Director: Sandra Henry
719-317-2020

Email: Sandra.y.henry.civ@mail.mil

Family Programs Specialist: Eric Overstrom
650-245-9474

Email: eric.overstrom.civ@mail.mil

www.usar.army.mil/ARFP



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Program Coordinator
Office of the Chief, Army Reserve (OCAR)
Office: 703-806-6905
Cell: 703-254-8246
stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

ARKANSAS RESOURCE GUIDE

Table of Contents

IMPORTANT CURRENT EMERGENCY INFORMATION.....	4
Affected State & County Emergency Management Links	4
Evacuation Information	4
Fuel.....	4
Power Outages	4
Closings and Delays	4
Weather	4
State & Local Newspapers and Media Stations.....	5
SAFETY PREPAREDNESS TIPS	5
BEFORE / AFTER	7
FOOD AND WATER RESOURCES	8
SHELTERS	8
HOUSING RESOURCES	9
FINANCIAL RESOURCES	9
MENTAL HEALTH SERVICES.....	10
GENERAL RESOURCES.....	11
PET & LIVESTOCK RESOURCES.....	12
INTERNET/PHONE SERVICE	13
TRANSPORTATION INFORMATION.....	13
POSTAL.....	14
REPLACE YOUR LOST DOCUMENTS	14
MOBILE APPS	15
IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION.....	17
FEMA FACT SHEETS.....	17

ARKANSAS RESOURCE GUIDE

IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State & County Emergency Management Links

Organization / Program Name	Links
Arkansas Emergency Management Association	http://www.arkansas-ema.org/
Emergency Managers	https://www.adem.arkansas.gov/emergency-management-coordinators
Phillips County Sheriff's Office	http://phillipscountysheriffar.org/emergency-management

Evacuation Information

Organization / Program Name	Links
Pulaski County Evacuation Plan	https://pulaskicounty.net/pulaski-county-evacuation-plan/
Arkansas DOT	https://www.arkansashighways.com/

Fuel

Organization	Links
GasBuddy	https://www.gasbuddy.com/GasPrices/Arkansas
Predci.com	https://www.predci.com/store-phone-numbers/gas-stations.html
Citgo	https://gas-stations.citgo.com/ar

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/arkansas

Closings and Delays

Organization / Program Name	Links
Arkansas Online	https://www.arkansasonline.com/closings/
KATV Little Rock ABC 7	https://katv.com/weather/closings
FOX16	https://www.fox16.com/closings-and-delays

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

ARKANSAS RESOURCE GUIDE

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
Chicot County Spectator	https://www.chicotnewspapers.com/
SEARK Today	http://searktoday.com/
WREG	https://wreg.com/tag/lee-county/
FOX 16	https://www.fox16.com/news/local-news/


SAFETY PREPAREDNESS TIPS



ARE YOU PREPARED?


<https://www.ready.gov/be-informed>

<https://www.ready.gov/floods>



BE PREPARED FOR A FLOOD

Failing to evacuate flooded areas, entering flood waters, or remaining after a flood has passed can result in injury or death.




FEMA
FEMA V-1005/ March 2018


Flooding is a temporary overflow of water onto land that is normally dry. It is the most common natural disaster in the U.S.
Results from rain, snow, coastal storms, storm surge, and overflows of dams and other water systems
Develops slowly or quickly. Flash floods can come with no warning
Causes outages, disrupt transportation, damage buildings, create landslides

IF YOU ARE UNDER A FLOOD WARNING, FIND SAFE SHELTER RIGHT AWAY


Do not walk, swim, or drive through flood waters.




Stay off bridges over fast-moving water.




Determine your best protection based on the type of flooding.






Evacuate if told to do so.



Move to higher ground or a higher floor.



Stay where you are.

ARKANSAS RESOURCE GUIDE

HOW TO STAY SAFE WHEN A FLOOD THREATENS



Know your area's type of flood risk. Visit FEMA's Flood Map Service Center at <https://msc.fema.gov/> portal for information.

Sign up for your community's warning system. The Emergency Alert System (EAS) and National Oceanic and Atmospheric Administration (NOAA) Weather Radio also provide emergency alerts.

If flash flooding is a risk in your location, monitor potential signs such as heavy rain.

Learn and practice evacuation routes, shelter plans, and flash flood response.

Gather supplies in case you have to leave immediately or if services are cut off. Keep in mind each person's specific needs, including medication. Don't forget the needs of pets. Obtain extra batteries and charging devices for phones and other critical equipment.

Obtain flood insurance. Homeowner's policies do not cover flooding. Get flood coverage under the National Flood Insurance Program (NFIP).

Keep important documents in a waterproof container. Create password-protected digital copies.

Protect your property. Move valued items to higher levels. Declutter drains and gutters. Install check valves. Consider a sump pump with a battery.



Depending on where you are, and the impact and the warning time of flooding, go to the safe location that you have identified.

If told to evacuate, do so immediately. Never drive around barricades. Local responders use them to safely direct traffic out of flooded areas.

Listen to EAS, NOAA Weather Radio, or local alerting systems for current emergency information and instructions.

Do not walk, swim, or drive through flood waters. Turn Around. Don't Drown.® Just six inches of fast-moving water can knock you down, and one foot of moving water can sweep your vehicle away.

Stay off of bridges over fast-moving water. Fast-moving water can wash bridges away without warning.

If your vehicle is trapped in rapidly moving water, stay inside. If water is rising inside the vehicle, seek refuge on the roof.

If trapped in a building, go to its highest level. Do not climb into a closed attic. You may become trapped by rising floodwater. Go on the roof only if necessary. Signal for help.



Listen to authorities for information and instructions.

Avoid driving, except in emergencies.

Be aware that snakes and other animals may be in your house. Wear heavy gloves and boots during clean up.

Avoid wading in floodwater, which can contain dangerous debris and be contaminated. Underground or downed power lines can also electrically charge the water.

Use a generator or other gasoline-powered machinery ONLY outdoors and away from windows.

Be aware of the risk of electrocution. Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off the electricity to prevent electric shock.

Take an Active Role In Your Safety

Go to [ready.gov](https://www.ready.gov) and search for flood. Download the FEMA app to get more information about preparing for a flood. Find Emergency Safety Tips under Prepare.

<https://www.ready.gov/floods>

ARKANSAS RESOURCE GUIDE

BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Does everyone in your family know what to do, where to go, and who to contact in an emergency? Make a family communication plan so all are prepared.
Emergency Preparedness for Physically Impaired	https://www.loc.gov/nls/resources/general-resources-on-disabilities/emergency-preparedness/	List of Resources for Emergency Preparedness for Physically Impaired
Smart 911	https://www.smart911.com/	Sign up with Smart 911 ahead of time to give first responders the information they need to assist you; list your special needs; and receive alerts their app.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.
Arkansas Disaster Cleanup Companies	http://www.arkansasbusiness.com/public/usefiles/lists/ab_Disaster_Cleanup_LIST_3-18.pdf	A list of Arkansas companies that can help clean up after a disaster.
Arkansas Disaster Mitigation	https://www.fema.gov/ARMIT	Repairing and rebuilding information for Arkansas residents impacted by disaster.
Disaster Recovery Centers	<p>Jefferson County Don Reynolds Center Red Cross Training 211 W 3rd Ave, Pine Bluff, AR 71601</p> <p>Pope County Atkins Fire Department 104 Ave 2 NE, Atkins, AR 72823</p> <p>Desha County First United Methodist Church Fellowship Hall 230 Court St., Dumas, AR 71639</p> <p>Little Rock Josephine Pankey Community Center 13700 Cantrell Rd, Little Rock, AR, 72223</p>	Monday – Saturday 7am-7pm

ARKANSAS RESOURCE GUIDE

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites. Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/arkansas	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
Safe Water after a disaster	https://www.kingcounty.gov/depts/health/emergency-preparedness/preparing-yourself/prepare-safe-water.aspx	How to prepare water after a disaster so that it is safe to use.
Arkansas Hunger Relief Alliance	https://www.arhungeralliance.org/	Arkansas charitable food distribution system.
Arkansas Department of Human Services	https://www.fns.usda.gov/snap/state-directory	Emergency Food assistance

SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

ARKANSAS RESOURCE GUIDE

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.

FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location

ARKANSAS RESOURCE GUIDE

Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Directors of Psychological Health	Stacey Feig, Team Leader Office of the Chief, Army Reserve (OCAR) Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.

ARKANSAS RESOURCE GUIDE

Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non- medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7.
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by ensuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney.

ARKANSAS RESOURCE GUIDE

Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!

ARKANSAS RESOURCE GUIDE

Missing Pet Network	http://www.missingpet.net/anlost.html	The MPN is a group of volunteers sponsored by the USDA Animal Care Office, who help people find missing pet animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.
ArkanPaws	http://www.arkanpaws.org/	Arkansas animal rescue, rehabilitate, and rehome

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/
Xfinity	https://www.xfinity.com/

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/arkansas/	Locate all forms of public transportation in the state of Arkansas.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.

ARKANSAS RESOURCE GUIDE

Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
FedEx	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS




Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card

ARKANSAS RESOURCE GUIDE







Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Arkansas Department of Public Health	http://www.healthy.arkansas.gov/programs-services/program/certificates-and-records	1-800-462-0599	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://airsdsmvpub.dfa.arkansas.gov/mydmv/ /	501-371-5881	Driver's License, ID, driving record or insurance verification
Vehicle Title/Registration	https://www.arstar.arkansas.gov//index.php	501-682-4692	Car title, registration, plate or other vehicle issue
Department of Human Resources	http://humanservices.arkansas.gov/about-dhs/dco	1-800-482-8988	EBT/SNAP Card

MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe

ARKANSAS RESOURCE GUIDE

<p>Double Eagle App</p> 	<p>iTunes: https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8 Google: https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8</p>	<p>The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.</p>
<p>Hero Care by American Red Cross</p> 	<p>iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf</p>	<p>Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.</p>
<p>First Aid</p> 	<p>iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa</p>	<p>Get instant access to information on handling the most common first aid emergencies.</p>
<p>Disaster Alert</p> 	<p>iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa</p>	<p>Provides mobile access to multi-hazard monitoring of and early warning for “Active Hazards” around the globe. Additional information and reports about hazards can be viewed and shared.</p>
<p>SirenGPS</p> 	<p>iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile</p>	<p>SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.</p>
<p>SAMHSA</p> 	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field</p>
<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>
<p>Smart 911</p> 	<p>iTunes: https://itunes.apple.com/us/app/smart911/id1413223852 Google: https://play.google.com/store/apps/details?id=com.ravemobilesafety.mysmart911</p>	<p>Be better prepared for any emergency with Smart911. By signing up, you can share lifesaving information about your household with 9-1-1 and receive targeted emergency alerts.</p>

ARKANSAS RESOURCE GUIDE

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area



Organization / Program Name	Links and Contact Information	Description
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
Arkansas Food Pantries	https://www.foodpantries.org/st/arkansas	Search for places to volunteer at food pantries by county.

FEMA FACT SHEETS



FEMA

Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).

ARKANSAS RESOURCE GUIDE

Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency’s (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.

ARKANSAS RESOURCE GUIDE

Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.